



BID DOCUMENT

**TENDER FOR Empanelment of Tea Companies for
Supply of Tea**

TENDER NO. 20/30/2015/PROM

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TEA BOARD OF INDIA
14 B.T.M. Sarani, Kolkata-700 001

SECTION-I

NOTICE INVITING TENDER

Office of issue : Secretary, Tea Board, Kolkata
Tender No : TENDER NO. 20/30/2015/PROM

Tender Document : Details are given below
Due date/Time of receipt : 17/07/2015 at 1300 Hrs.
Opening date/ time : 17/07/2015 at 1500 Hrs.

Sealed tenders are invited on behalf of Chairman, Tea Board, Kolkata, for **Empanelment of Tea Companies for Supply of Tea.**

Eligibility of bidder:

- A. Indian companies registered to take up tendered items of work and whose annual turnover in the tea business in the last financial years was more than Rupees 1 crore (Rupees one crore only) along with its eligibility conditions as described in detail in the tender document. The purpose of this tender is to shortlist and empanel reputed Indian tea companies based on parameters specified below. It is planned to prepare a panel of Good Quality Indian Tea Producers and Suppliers who can supply different varieties of teas (Darjeeling black tea, Darjeeling green tea, Assam Orthodox, Assam CTC, Nilgiri Orthodox, Kangra Orthodox, Munnar black tea, Munnar green tea, Masala Chai, other varieties of Indian tea as and when required) in loose form as well as in tea bags form (nylon pyramid tea bags) on tight schedules as and when required. The Panel of Tea Companies empanelled through this Tender shall be eligible to quote for supplying different varieties of Indian teas for the promotional as well as internal consumption purposes of Tea Board. The Tea Companies would be required to submit three samples (each 100gm) of the required teas (in loose form) and quote the unit price. The Tea Company quoting the least price for the selected/approved sample (meeting the organoleptic quality parameters and MRLs as per Indian safety standards) shall be given the supply order. To ensure that there is adequate response to the queries called by Tea Board, from time to time, Tea Board reserves the right to de-empanel the Tea Companies who abstain from submitting their quotations four times consecutively.

Bid security (EMD) shall be Rs. 10,000/- (Rupees ten thousand only) payable in the form of demand draft in favour of "Tea Board, Kolkata".

Tender Document may be downloaded from the website of Tea Board (www.teaboard.gov.in) and a DD of Rs. 1000/- in favour of Tea Board payable at Kolkata, has to be attached with the Technical Bid of tender as the cost of tender document.

Secretary,
Tea Board, Kolkata

INFORMATION TO BE GIVEN BY THE BIDDER

1. Name of the Bidder Firm/Company :
2. Address :

- Telephone No. :

Office
Residence
Mobile
FAX
3. Registration particulars of the Firm/Company viz. Proprietary, Partnership, Private Limited, Public Limited etc. (attach photocopy of the Certificate of Incorporation) :
4. Name of Proprietor/Partner/Director signing the tender document. :
5. Name/Designation/Address of the Authorized Signatory holding the Power of Attorney (if any) :
6. Address of the Manufacturing Unit :
7. Address of the Packaging Plant :
8. Income Tax Return Particulars :
Permanent Account Number (PAN) :
9. Details of Experience :
10. Details of Technical Personnel
11. Trading License

Certified that the information given above is true and if any information is found to be false or misleading the tender/contract may be cancelled.

Name:

Signature

(Capacity in which signed)

SECTION-II INSTRUCTIONS TO BIDDERS

A. INTRODUCTION

1. DEFINITIONS:

- a) "TEA BOARD" means Tea Board Of India, a Commodity Board under the Government of India, Ministry of Commerce and Industry and having its Head Office at 14 B.T.M Sarani, Kolkata 700001.
- b) "The purchaser" means the Chairman Tea Board, KOLKATA acting through the Secretary, TEA BOARD, Kolkata.
- c) "The Bidder" means "Service Provider" or firm who participates in this tender and submits its bid.
- d) "The Supplier" means the successful bidder supplying the goods and services under the contract.
- e) "The Goods" means all the services and/or other materials, which the supplier is required to supply to the purchaser under the contract.
- f) "Provisional acceptance letter/letter of intent" means the intention of the purchaser to place the purchase order on the bidder.
- g) "The Purchase Order" means the order placed by the purchaser on the Supplier signed by the purchaser including all attachments and appendices thereto and all documents incorporated by reference therein.
- h) The purchase order shall be deemed as "Contract" appearing in the document.
- i) "The Contract Price" means the price payable to the Supplier under the purchase order for the full and proper performance of its contractual obligations.

2. ELIGIBLE BIDDERS:

The eligible bidders shall be Tea Producers/Manufacturers situated in India.

Further, the Bidders

- a) Must have at least 5 years of experience in the field. In this regard copy of the registration certificate needs to be enclosed.
- b) Must have an annual turnover of at least Rs. 1 crore in the tea business in each of the last three audited financial years i.e. 2012-13, 2013-14 & 2014-15. In this regard the Agency should produce a certificate from their Audit Firm.
- c) Bidder should have minimum 5 years experience in producing, manufacturing and selling of Indian Tea through a proper distribution network and volume handled should be at least 100 metric tonnes annually which should be reflected in the company's annual report.
- d) Bidder should submit attested copy of sales tax clearance certificate with bid documents.
- e) Bidder should submit attested copy of registration certificate/Licence/any document (FSSAI, ISO, HACCP) which are required for production and supply of Indian Tea. The Certificate/Licence should be valid on the date of opening of tenders.
- f) Bidder should submit name and address of the location of production and packaging plant with details of concerned person with telephone no. and email ID etc.
- g) Bidders should be capable of supplying the ordered quantity of Tea within 15 days from the date of receipt of demand from Tea Board.
- h) Must have valid TIN Number for registration under VAT.
- i) Must have PAN no. for Income Tax purposes.

Bids not confirming to these conditions will be rejected outright.

3. COST OF BIDDING:

The bidder shall bear all costs associated with the preparation and submission of the bid. The purchaser, will in no case, be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

B. BID DOCUMENT:

4. BID DOCUMENTS:

4.1 The goods/services required, bidding procedures and contract terms are prescribed in the Bid Documents. The Bid Documents include:

Documents to be enclosed with the Technical Bid	Documents to be enclosed with the Financial Bid
<ol style="list-style-type: none">1. Notice Inviting Tender2. Instructions to Bidders3. General Conditions of Contract4. Special Conditions of Contract5. Schedule of Requirements6. Technical Conditions of Contract7. Current IT Return8. Experience Certificates9. The services being offered in the tender shall be specified in the technical bid and the brochure/certificates/documents of the services mentioned shall be enclosed.10. Turnover Certificate of Minimum Rs. 1 crore in the Tea Business11. Bid Form12. Other documents asked for in the tender form13. Any other document as the bidder may wish to submit in support of the bid.	<ul style="list-style-type: none">- Rate chart of all types of Indian teas proposed to be supplied by the Tea Company (valid for one year from the date of opening of the tender)- Performance Security Bond Form- Any other document as the bidder may wish to submit in support of the bid- Price Schedule duly filled in the format provided

4.2 **The Bidder is expected to examine all instructions, forms, terms and specifications in the Bid Documents. Failure to furnish all information required as per the Bid Documents or submission of bids not substantially responsive to the Bid Documents in every respect will be at the bidders risk and shall result in rejection of the bid.**

5. AMENDMENT OF BID DOCUMENTS

5.1 At any time, prior to the date of submission of bids, the purchaser may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, may modify the bid documents by amendments.

5.2 The amendments shall be notified in Writing or Email or FAX to all prospective bidders on the address intimated at the time of purchase of bid document from the purchaser and these amendments will be binding on them.

5.3 In order to afford prospective bidders reasonable time in which to take the amendments in account in preparing their bids, the purchaser may, at its own discretion, extend the deadline for the submission of bids suitably.

C. PREPARATION OF BIDS

6. DOCUMENTS COMPRISING THE BID:

The bid prepared by the bidder shall comprise the following components:

I. **Technical bid**, which shall contain:

(a) Documentary evidence that the bidder is eligible to bid and is qualified to perform the contract if his bid is accepted.

- (b) Bid Security
- (c) A clause-by-clause compliance
- (d) A Bid form duly filled in by the bidder.

II. Financial bid, which shall contain the Price schedule.

7. BID FORM:

The bidder shall complete the Bid Form and the appropriate Price Schedule furnished in the Bid Documents, indicating the goods/services to be supplied, a brief description of the same.

8. DOCUMENTS ESTABLISHING BIDDER'S ELIGIBILITY AND QUALIFICATIONS:

8.1 The bidder shall furnish, as part of his bid documents establishing the bidders eligibility, the following documents:

- (i) Certificate of Incorporation.
- (ii) Articles of Memorandum of Association or Partnership Deed/Proprietorship Deed.
- (iii) Registration Certificate.
- (iv) Annual turnover certificate for more than Rupees one crore in the Tea Business.
- (v) Profile and track record of the Tea Company
- (vi) Certificate in respect of capability and experience
- (vii) Certificate in respect of minimum 5 years experience in producing, manufacturing and selling of Indian Tea through a proper distribution network and volume handled should be at least 100 metric tonnes annually

8.2 The bidder shall furnish documentary evidence that he has the financial, technical and operational capability necessary to perform the contract.

8.3 To judge the financial capabilities, the firm shall furnish balance-sheet showing turnover.

8.4 The services and products offered must have ability to meet the technical specifications. Necessary document to substantiate this shall be submitted along with the offer by the Supplier.

9. DOCUMENTS ESTABLISHING GOODS/SERVICES CONFIRMITY TO BID DOCUMENTS:

9.1 The bidder shall furnish, as part of his bid, documents establishing the conformity of his bid to the bid document of all goods and services, which he proposes to supply under the contract.

9.2 The documentary evidence of the goods and services conformity to the Bid Documents may be in the form of literature, drawings, data and he shall furnish a detailed description of the goods/services.

10. BID SECURITY:

10.1 The bidder shall furnish, as part of his bid, a bid security for an amount of Rs. 10,000/- (Rupees ten thousand only).

10.2 The bid security is required to protect the purchaser against the risk of bidders' conduct, which would warrant the security's forfeiture.

10.3 The bid security shall be in the form of a crossed Demand Draft or bank guarantee from a Scheduled Bank in favour of "TEA BOARD Kolkata". Payment in any other form is not acceptable.

10.4 A bid not secured in accordance with Para 10.1 & 10.3 shall be **rejected by the purchaser as non-responsive**.

10.5 The bid security of the unsuccessful bidder will be discharged/returned as promptly as possible but not later than 30 days after the expiry of the period of bid validity

prescribed by the purchaser.

10.6 The successful bidder's bid security will be discharged upon the bidder's acceptance of the advance purchase order satisfactorily and furnishing the performance security.

10.7 The bid security may be forfeited:

(a) If a bidder withdraws his bid during the period of bid validity specified by the bidder on the Bid form, or

(b) In the case of a successful bidder, if the bidder fails

i) to sign the contract in accordance with clause 26, or

ii) to furnish performance security in accordance with clause 26.

11. PERIOD OF VALIDITY OF BIDS:

11.1 Bid shall remain valid for 180 days after the date of bid opening prescribed by the purchaser. ***A bid valid for a shorter period shall be rejected by the purchaser as non-responsive.***

11.2 In exceptional circumstances, the purchaser may request the bidder's consent for an extension to the period of bid validity. The request and the responses thereto shall be made in writing. The bid security provided shall also be suitably extended. A Bidder accepting the request and granting extension will not be permitted to modify his bid.

12. FORMAT AND SIGNING BID:

12.1 The bidder shall prepare the bid in separate envelopes for Technical bid and Financial bid, clearly superscribing the name on the envelopes.

12.2 The bid shall be typed or printed and signed by the bidder or a person/persons duly authorized to bind the bidder to the contract. The letter of authorization shall be indicated by written power-of-attorney accompanying the bid. All pages of the original bid, except for unamended printed literature shall be signed by the person/persons signing the bid. The bids submitted shall be sealed properly (wax or PVC tape sealed).

12.3 The bid shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by the bidder in which case such corrections shall be signed by the person/persons signing the bid.

D. SUBMISSION OF BIDS

13. SEALING AND MAKING OF BIDS:

13.1 The bidder shall prepare separate envelopes for technical as well as financial bids with clear marking of the same on the top of each envelope and shall also seal both the envelopes with wax or PVC tape. The two bids will further be sealed in an outer envelope with wax or PVC tape.

13.2 The inner and outer envelopes shall be:

(a) Addressed to the purchaser on the following address:

Secretary, Tea Board of India, 14 BTM Sarani, Kolkata-700 001.

(b) Bearing the tender number and the words 'DO NOT OPEN BEFORE.....' (due date) and

(c) The inner and outer envelopes shall indicate the name and address of the bidder to enable the bid to be returned unopened in case it is received late.

(d) Tenders shall be dropped in the Tender Box at 8th Floor, O/o Tea Board, Kolkata. The responsibility for ensuring that tenders are delivered in time would vest with the bidder.

(e) The purchaser shall not be responsible if the bids are delivered elsewhere.

13.3 If the outer envelope is not sealed and marked as required, the purchaser shall not accept the bid. In case the inner envelopes are not sealed and marked as required, the bid shall be rejected.

14 SUBMISSION OF BIDS:

14.1 Bids must be received by the purchaser at the address specified not later than 1300 Hrs on 17/07/2015.

14.2 The purchaser may, at its discretion, extend this deadline for the submission of the bids in which case all rights and obligations of the purchaser and bidders will be subjected to the deadline as extended.

15 LATE BIDS:

Any bid received by the purchaser after the deadline for submission of bids prescribed by the purchaser shall be rejected and returned unopened to the bidder.

16 MODIFICATION AND WITHDRAWAL OF BIDS:

16.1 The bidder may modify or withdraw his bid after submission provided that the written notice of the modification or withdrawal is received by the purchaser prior to the deadline prescribed for submission of bids.

16.2 The bidder's modification or withdrawal notice shall be prepared, sealed, marked and dispatched as required in the case of bid submission. A withdrawal notice may also be sent by Email/FAX but followed by a signed confirmation copy, post marked not later than the deadline for submission of bids.

16.3 No bid shall be modified subsequent to the deadline for submission of bids.

E. BID OPENING AND EVALUATION

17 OPENING OF BIDS BY PURCHASER:

17.1 The purchaser shall open the bids in the presence of bidder/s or his authorized representatives who choose to attend at 1500 Hrs on the due date. The bidders' representatives, who are present; shall sign in the attendance register. Authority letter to this effect shall be submitted by the bidder before they are allowed to participate in bid opening (A format is given on last page).

17.2 A maximum of two representatives for any bidder shall be authorized and permitted to attend the bid opening.

17.3 The Bidder's names, Bid prices, modifications, bid withdrawals and such other details as the purchaser, at its discretion, may consider appropriate, will be announced at the opening.

18 CLARIFICATION OF BIDS:

To assist in the examination, evaluation and comparison of bids the purchaser may, at its discretion ask the bidder for the clarification of its bid. The request for clarification and the response shall be in writing. However, no post-bid clarification at the initiative of the bidder, shall be entertained.

19 PRELIMINARY EVALUATION (TECHNICAL BIDS)

19.1 Tender will be evaluated in two phases. First, technical bid evaluation will be done.

19.2 While doing the first stage technical evaluation, Purchaser shall evaluate the bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed and whether the bids are generally in order.

19.3 Arithmetical errors shall be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected by the purchaser. If there is a discrepancy between words and figures, the amount in words shall prevail. If the supplier does not accept the correction of the errors, his bid shall be rejected.

19.4 Prior to the detailed evaluation, the purchaser will determine the substantial

responsiveness of each bid to the bid documents. For purposes of these clauses, a substantially responsive bid is one, which conforms to all the terms and conditions of the Bid documents without material deviations. The purchaser's determination of bids responsiveness is to be based on the contents of the bid itself.

19.5 A bid determined as substantially non-responsive will be rejected by the purchaser and shall not, subsequent to the bid opening, be made responsive by the bidder by correction of the non-conformity.

19.6 The purchaser may waive any minor infirmity or non-conformity or irregularity in a bid, which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any bidder.

19.7 After first stage of technical evaluation, qualified bidders will go through the second level of technical evaluation.

19.8 During second stage of technical evaluation, the tender will be evaluated based on credentials, experience in producing, manufacturing and selling of Indian Tea, distribution network throughout the country, volume of tea handled annually.

19.9 Bids which are found responsive and qualify both stages of Technical Evaluation, will go to the financial bid opening stage.

20. EVALUATION AND COMPARISON OF SUBSTANTIALLY RESPONSIVE BIDS:

20.1 The purchaser shall evaluate in detail and compare the bids previously determined to be substantially responsive.

20.2 The comparison for evaluations shall be of price of the goods/services offered inclusive of all taxes and levies.

21 CONTACTING THE PURCHASER:

21.1 No bidder shall try to influence the purchaser on any matter relating to its Bid, from the time of the bid opening till the time the contract is awarded.

21.2 Any effort by a bidder to influence the purchaser in the purchaser's bid evaluation, bid comparison or contract award decision shall result in the rejection of the bid.

22. AWARD OF CONTRACT:

The purchaser shall consider placement of orders for commercial supplies on those bidders whose offers have been found technically, commercially and financially acceptable.

23 PURCHASER'S RIGHT TO VARY QUANTITIES AT TIME OF AWARD:

The purchaser reserves the right at the time of award of contract to increase or decrease by up to 25% of the quantity of goods and services specified in the schedule of requirements without any change in unit price of the ordered quantity or other terms and conditions.

24. PURCHASER'S RIGHT TO ACCEPT ANY BID AND TO REJECT ANY OR ALL BIDS:

The purchaser reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids, at any time prior to award of contract without assigning any reason whatsoever and without thereby incurring any liability to the affected bidder or bidders on the grounds for the purchaser's action.

25. ISSUE OF ADVANCE PURCHASE ORDER OR LOI:

The issue of an Advance Purchase Order or LOI (Letter of Intent) shall constitute the intention of Purchaser to enter into the contract with the bidder.

The bidder shall, within 15 days of issue of an advance purchase order, give his acceptance along with performance security of Rs. 1 lakh in conformity with section VII provided with the bid documents.

26. SIGNING OF CONTRACT:

The issue of purchase order shall constitute the award of contract on the bidder.

Upon the successful bidder furnishing performance security of Rs. 1 lakh, the purchaser shall discharge the bid security.

27. ANNULMENT OF AWARD:

Failure of the successful bidder to comply with the requirement of Clause 26 shall constitute sufficient ground for the annulment of the award and forfeiture of the bid security in which event the purchaser may make the award to any other bidder at the discretion of Purchaser or call for new bids.

Tea Board will review the performance of the selected empanelled Tea Companies periodically and reserves its right to withdraw their empanelment at any time.

28. TERMS OF PAYMENT

- (i) No advance payment will be considered. Payment for supply of tea will be made to company, after completion of supply to the satisfaction of Tea Board. The Empanelled Tea Company who has been awarded the supply order will submit pre-receipted bills in triplicate for settlement.
- (ii) Tea Board is not bound to accept the lowest or any other bid received from the empanelled tea companies or to assign any reason for non-acceptance. Tea Board reserves its right to accept the tender either in full or in part. Conditional Bids will be rejected outright.

29. PENALTY CLAUSE

Details of penalty in case of undue delay in execution of work allotted and under performance will attract the following percentage of deduction from the total cost of the job/work:-

- (i) For delay up to one week - 05%
- (ii) For delay up to two weeks - 10%
- (iii) For delay beyond two weeks - 15%.
- (iv) In case of underperformance or delay beyond one month, Tea Board reserves the right to cancel the contract and blacklist the Tea Company.

30. IMPORTANT CONDITIONS:

While all the conditions specified in the Bid Documents are critical and are to be complied, special attention of bidder is invited to the following clauses of the bid document, non-compliance of any one of which shall result in outright rejection of the bid:

- (i) The bids will be rejected at opening stage if bid security is not submitted & bid validity is less than the period prescribed.
- (ii) Section VIII: Price Schedule – Prices are not filled in as prescribed in the price schedule

Secretary
Tea Board, Kolkata

SECTION III

GENERAL CONDITIONS OF CONTRACT

1 APPLICATION:

The General Conditions shall apply in the contract made by the purchaser for the procurement of Goods/Services.

2 STANDARDS:

The goods/services supplied under this contract shall conform to the standards prescribed in the Technical Specifications.

3 PERFORMANCE SECURITY:

- 3.1 The supplier shall furnish performance security to the purchaser for an amount of Rs. 1 lakh within 15 days of supplier's receipt of the Advance Purchase Order.
- 3.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete its obligations under the Contract.
- 3.3 The Performance Security Bond shall be in the form of bank guarantee issued by a Scheduled Bank and in the format provided in the Bid Document, Section VII.
- 3.4 The Performance Security Bond will be discharged by the purchaser after completion of the Supplier's performance obligations.

4 TIME PERIOD OF WORK

The empanelment would be for a period of three (3) years subject to favourable annual review. This clause will be governed by a written MoU.

5 FORCE MAJEURE:

- 5.1 If any time, during the continuance of this contract, the performance in whole or in part by either party or any obligation under this contract shall be prevented or delayed by reason of any war, or hostility, acts of the public enemy, civil commotion sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts or act of God (Herein after referred to as events) provided notice of happenings, of any such eventuality is given by either party to the other within 21 days from the date of occurrence thereof, neither party shall by any reason of such event be entitled to terminate this contract nor shall either party have any such claim for damages against the other in respect of such non-performance or delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such event may come to an end or cease to exist, and the decision of the purchaser as to whether the delivery have been so resumed or not shall be final and conclusive, provided further that if the performance, in whole or part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days either party may, at his option terminate the contract.
- 5.2 Provided also that if the contract is terminated under the clause, the purchaser shall be at liberty to take over from the contractor at a price to be fixed by the purchaser, which shall be final, all unused, undamaged and acceptable materials, bought out components and stores in the course of manufactures in possession of the contractor at the time of such termination of such portions thereof as the purchaser may deem fit excepting such materials bought out components and stores as the contracts may with the concurrence of the purchaser elect to retain.

6 TERMINATION FOR DEFAULT:

- 6.1 The purchaser may, without prejudice to any other remedy for breach of contract, by written notice of default, sent to the supplier, terminate this contract in whole or in part.

- (b) If the Supplier fails to deliver any or all of the goods/services within the time period(s) specified in the Contract or any extension thereof granted by the purchaser.
- (c) If the supplier fails to perform any other obligation(s) under Contract: and
- (d) If the Supplier, in either of the above circumstance(s) does not remedy his failure within a period of 30 days (or such longer period as purchaser may authorize in writing) after receipt of the default notice from the purchaser.

6.2 In event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner, as it deems appropriate, goods/services similar to those undelivered and the Supplier shall be liable to the purchaser for any excess cost for such similar goods/services. However, the supplier shall continue performance of the contract to the extent not terminated.

6.3 Tea Board will review the performance of the selected empanelled Tea Companies periodically and reserves its right to withdraw their empanelment at any time.

7 TERMINATION FOR INSOLVENCY:

The purchaser may at any time terminate the contract by giving written notice to the supplier, without compensation to supplier, if the supplier becomes bankrupt or otherwise insolvent as declared by the competent court provide that such termination will not prejudice or affect any right or action or remedy which has accrued thereafter to the purchaser.

8 ARBITRATION:

8.1 In the event of any question, dispute or difference arising under this agreement or in connection there-with except as to matter the decision of which is specifically provided under this agreement, the same shall be referred to sole arbitration of the Chairman, Tea Board, Kolkata. The agreement to appoint an arbitrator will be in accordance with the Arbitrator and Conciliation Act, 1996. There will be no objection to any such appointment that the arbitrator is a TEA BOARD Servant or that he was to deal with the matter to which the agreement relates or that in the course of his duties as a TEA BOARD Servant he has expressed views on all or any of the matter under dispute. The award of the arbitrator shall be final and binding on the parties. In the event of such arbitrator to whom the matter is originally referred, being transferred or vacating his office or being unable to act for any reasons whatsoever such Chairman, Tea Board or the said officer shall appoint another person to act as arbitrator in accordance with terms of the agreement and the person so appointed shall be entitled to proceed from the stage at which it was left out by his predecessors.

8.2 The arbitrator may from time to time with the consent of parties enlarge the time for making and publishing the award. Subject to aforesaid Indian Arbitration and Conciliation Act 1996 and the Rules made there-under, any modification thereof for the time being in force shall be deemed to apply to the arbitration proceeding under this clause.

8.3 The venue of the arbitrator proceeding shall be the office of the Chairman, Tea Board, Kolkata, or such proceeding places as the arbitrator may decide.

9. SET OFF:

Any sum of money due and payable to the contractor (including security deposit refundable to him) under this contract may be appropriated by the purchaser/TEA BOARD or any other person or persons contracting through TEA BOARD and set off the same against any claim of the purchaser or TEA BOARD or such other person or persons for payment of a sum of money arising out of this contract made by the Contractor with Purchaser or TEA BOARD or such other person or persons contracting through TEA BOARD.

SECTION IV
SPECIAL CONDITIONS OF CONTRACT

The special conditions of the contract shall supplement the **'Instructions to the Bidders'** as contained in Section II & **General Conditions of the Contract**" as contained in Section III and wherever there is a conflict, the provisions herein shall prevail over those in Section II and Section III.

1. Date fixed for opening of bids is, if subsequently, declared as holiday by TEA BOARD, the revised schedule will be notified. However, in absence of such notification, the bids will be opened on next working day, time and venue remaining unaltered.
2. The bid security shall be submitted along with the technical bids.
3. In case where the document of bid security is not submitted in the manner prescribed above, cover containing the commercial, technical and financial offers **SHALL NOT BE OPENED AND THE BID SHALL BE REJECTED AND RETURNED TO THE BIDDER UNOPENED.**
4. Purchaser reserves the right to disqualify such bidders who have a record of not meeting contractual obligations against earlier contracts entered into with the purchaser.
5. Purchaser reserves the right to black list a bidder for a suitable period in case he fails to honour his bid without sufficient grounds.
6. The purchaser reserves the rights to counter offer price(s) against price(s) quoted by any bidder.
7. Any clarification issued by purchaser in response to query raised by prospective bidders shall form an integral part of bid documents and it may amount to amendment of relevant clauses of the bid documents.
8. The supplier shall:
 - i. Provide all the goods/services as mentioned in schedule of requirement in the tender document.
 - ii. As per the details given in "Scope and Description of Work".

10 EXPERIENCE:

The eligible bidders shall be Tea Producers/Manufacturers situated in India. Further, the Bidders should have minimum 5 years experience in producing, manufacturing and selling of Indian Tea through a proper distribution network and volume handled should be at least 100 metric tonnes annually which should be reflected in the company's annual report.

ANNEXURE-I
SCOPE AND DESCRIPTION OF WORK

The empanelled Tea Companies are required to Supply Good Quality Indian teas of the following 8 varieties:

Sr. No.	Type of Tea	Grade	Approximate Quantity Required Annually
(1)	Darjeeling black tea	FTGFOP1	4000 kgs
(2)	Assam Orthodox	TGFOP	4500 kgs
(3)	Assam CTC	BOP/BOP(SM)	100 kgs
(4)	Nilgiri Orthodox	OP	600 kgs
(5)	Kangra Orthodox	FTGFOP1	100 kgs
(6)	Darjeeling green tea	GFTGFOP1	100 kgs
(7)	Munnar green tea	TGFOP1	100 kgs
(8)	Masala Chai (with varying proportions of Ginger, Cardamom, Cinnamon, Fennel and Clove)	—	100 kgs

Besides, the empanelled Tea Companies are also required to Supply Good Quality Indian teas of the following 7 varieties in tea bags format (nylon pyramid tea bags, each tea bag containing 2.5gm of tea):

Sr. No.	Type of Tea	Grade	Approximate Number of Tea Bags (each tea bag containing 2.5gm of tea) Required Annually
(1)	Darjeeling black tea	FTGFOP1	1,00,000
(2)	Assam Orthodox	TGFOP	1,00,000
(3)	Assam CTC	BOP/BOP(SM)	20,000
(4)	Nilgiri Orthodox	OP	50,000
(5)	Kangra Orthodox	FTGFOP1	20,000
(6)	Darjeeling green tea	GFTGFOP1	30,000
(7)	Masala Chai (with varying proportions of Ginger, Cardamom,		50,000

	Cinnamon, Fennel and Clove)		
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Besides the above, the Tea Company may be required to supply other varieties of Indian teas as and when required, such as Munnar black tea, Dooars-Terai teas, flavoured teas etc. (both in loose and tea bags format), which will be specified later when the requirement arises.

The purpose of this tender is to shortlist and empanel reputed Indian tea companies based on parameters specified below. It is planned to prepare a panel of Good Quality Indian Tea Producers and Suppliers who can supply different varieties of teas as specified above on tight schedules as and when required. The Panel of Tea Companies empanelled through this Tender shall be eligible to quote for supplying different varieties of Indian teas for the promotional as well as internal consumption purposes of Tea Board. The Tea Companies would be required to submit three samples (each 100gm) of the required tea (in loose form) and quote the unit price. The Tea Company quoting the least price for the selected/approved sample (meeting the organoleptic quality parameters, MRLs standards) shall be given the supply order. To ensure that there is adequate response to the queries called by Tea Board, from time to time, Tea Board reserves the right to de-empanel the Tea Companies who abstain from submitting their quotations regularly.

Submission of Samples

- (1) The Bidders are required to submit three samples (each 100gm) of the required tea (in loose form) packed in securely sealed pouches along with their tenders. These samples will be sent for testing and rated on the organoleptic characteristics and parameters specified below. Kindly note that the teas should receive a rating of 6 or more than 6 (out of total 10 marks) for each of the individual parameters. Samples receiving a rating of less than 6 in any of the below-mentioned fields will not be accepted and the Bid submitted by the respective Bidder will be rejected.
- (2) These samples will also be sent to an NABL accredited laboratory for Pesticide Residue Analysis as per Indian standards. Kindly note that the samples must receive the relevant certification that they are safe for consumption from the NABL accredited laboratory, failing which the Bid submitted by the respective Bidder will be rejected.
- (3) The pouches submitted must be marked suitably either by writing on the sample or on a slip or durable paper securely fastened to the sample with the particulars as mentioned below:-
 - (A) Name and full address of the firm/manufacturer.
 - (B) Type of the Tea (Darjeeling, Assam, Nilgiri etc.)
 - (C) Grade, date and Batch/lot number of manufacturing
- (3) Further, the Successful Bidders will be required to submit three samples (each 100gm) of the required tea (in loose form) packed in securely sealed pouches after placement of order by Tea Board. These samples will be again sent for organoleptic testing and Pesticide Residue Analysis. Only after the samples meet these quality and safety parameters, the Successful Bidders will be asked to make the delivery of the ordered teas to Tea Board.

Rating based on Organoleptic Characteristics of the Teas

The samples submitted by the Bidders will be sent for tasting and will be rated on the basis of the following organoleptic characteristics (each field will have a remark and a score out of 10):

Sr. No.	Parameters	Rating	Remarks
(1)	Freshness		
(2)	Leaf Appearance (a) Colour (b) Brightness (c) Bouquet/Nose		
(3)	Infused Leaf (a) Colour (b) Brightness (c) Bouquet/Nose		
(4)	Liquors (a) Colour		

	(b) Strength (c) Fullness (d) Briskness		
(5)	Characteristics with Milk (only for CTC teas) (a) Colour (b) Brightness		

Kindly note that all the samples must receive a rating of at least 6 (out of total 10 marks) in each of the individual parameters to be considered eligible. The Successful Bidders will be required to submit samples again before placement of order. These will be tested again and only after they meet the required organoleptic quality parameters (i.e. receive a rating of 6 or more than 6 in all the fields specified above), the final order will be placed.

Rate Offered

The rate for loose tea should be per kg. inclusive of cost of poly packing in 500gm heat-sealed packs and bagging in 20 kgs HDPE bag, Customs Duty, Excise Duty, Cess, Education Cess, Additional Cess, VAT, CST and any other statutory taxes applicable from time to time, if any, transit insurance, including the transportation loading and unloading charges at the Tea Board head office in Kolkata.

The rate for nylon pyramid tea bags should be per tea bag with tea inclusive of cost of poly packing in heat-sealed packs (each pack containing 100 tea bags) and bagging in 20 kgs HDPE bag, Customs Duty, Excise Duty, Cess, Education Cess, Additional Cess, VAT, CST and any other statutory taxes applicable from time to time, if any, transit insurance, including the transportation loading and unloading charges at the Tea Board head office in Kolkata.

Packing of Tea

Good quality Indian teas (loose tea) will be supplied in 500gm net weight in heat-sealed poly packs and bagging in 20 kgs HDPE bag. Similarly, nylon pyramid tea bags will be supplied in heat-sealed packs (each pack containing 100 tea bags) and bagging in 20 kgs HDPE bag.

Kindly note that Brand, Name, Logo of the Tea Company, Type of Tea (Darjeeling, Assam, Nilgiri etc.), Grade of the Tea, Invoice no., Name of the Manufacturer, Date of Manufacture, Batch/Lot no., Best Before use etc. will be printed by the supplier only on the HDPE bags.

On the heat-sealed poly pack, only the Type of Tea (Darjeeling, Assam, Nilgiri etc.), Grade of the Tea, Invoice no., serial no., date and Batch/Lot no. of manufacturing should be mentioned.

Kindly note that the Brand/Name/Logo/Identity of the Tea Company supplying the tea must not appear anywhere either on the heat-sealed poly packs or on the nylon pyramid tea bags (on the tags of the nylon pyramid tea bags). Any neutral 'Tea' tag or generic 'India Tea', 'Darjeeling Tea', 'Assam Tea', 'Nilgiri Tea' tag etc. may be used for tagging the nylon pyramid tea bags.

Only good quality of Indian teas strictly conforming to specifications as detailed above will be supplied to Tea Board.

Stocks not conforming to specifications stand summarily rejected and it is the responsibility of the supplier to lift back the rejected stock immediately.

Tea Board will not take any responsibility or otherwise regarding the stocks once the stocks are rejected.

Tea supply will be frequently subjected to quality check and Tea Board at its discretion will send samples of any consignment to an NABL accredited laboratory for analysis. In such cases, the result of the laboratory will be final.

In the event of any of the samples taken found to be sub-standard, harmful, adulterated etc. as the case may be, the concerned supplier will be wholly responsible for that. The supplier will have to face the prosecution proceedings, if any, and have to defend the cases themselves in the concerned Courts. Further, the supplier will have to immediately replace the entire stock of sub-standard/adulterated tea at their cost.

SECTION- V

TECHNICAL CONDITIONS OF CONTRACT

Technical specifications of Indian teas to be supplied:

- (A) **Quality:** The Indian teas will be the products processed by the Orthodox, CTC or Green Tea manufacturing method exclusively from fresh buds, young leaves from the plant *Camellia sinensis*. The products will have the characteristic flavour of that particular type of tea, free from any odour, taint or mustiness. It will be free from living insects, moulds, dead insect fragments and rodent contamination visible to the naked eye. The products will be free from extraneous matter, added colouring matter and harmful substances.
- (B) **The blended tea** will be dry and have pleasant aroma and will be free from baggy, cheesy, chesty and stale smells. It will not contain any added colouring matter and will be free from iron particles and exhausted tea leaves. It will be free from stinky and fibrous teas.
- (C) **Hygiene:** The teas will be blended and packed in premises maintained in hygienic conditions which will be open to inspection at any time by a competent authority.
- (D) **Blending:** The supplier should have their own tea blending and packing unit having sufficient production, packing and supplying capacity, in required quantity and quality of Tea and able to extend the capacity, if required.

SECTION VI

BID FORM

Tender No. (Name & Address of the purchaser)

Dear Sir,

Having examined the conditions of contract and specifications, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply and deliver our services in conformity with said conditions of contract and specifications for the sums as may be ascertained in accordance with the schedule of prices attached herewith and made part of this bid.

We undertake, if our bid is accepted, to complete delivery of all the items specified in the contract within the specified timeframe as calculated from the date of issue of your purchase order.

If our bid is accepted, we will obtain the guarantees of a Scheduled Bank for a sum of Rs. 1 lakh for the due performance of the contract.

We agree to abide by this bid for a period of 180 days from the date fixed for bid opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal Purchase Order of contract is prepared and executed, this bid together with your written acceptance thereof in your notification of award shall constitute a binding contract between us.

Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.

We understand that you are not bound to accept the lowest or any bid, you may receive.

Dated this day of 2015.

Signature of
In capacity of

Duly authorized to sign the bid for and on behalf of

Witness

Address

Signature.....

SECTION VII

PERFORMANCE SECURITY BOND FORM

THIS DEED OF GUARANTEE MADE THIS DAY OF..... between the Tea Board Of India (a Statutory Body under the Ministry of Commerce, Government of India), having its HQ at 14 B.T.M Sarani, Kolkata (hereinafter called the "TEA BOARD") (which expression shall unless excluded by or repugnant to the context include its successors and assignees) of one part and (hereinafter called the "Bank") (Which expression shall unless excluded by or repugnant to the context include its successors and assignees) of the other part.

WHERE THE TEA BOARD accepted the tender of M/s (hereinafter called the supplier) to supply the TEA BOARD..... as per Contract No. Dated..... (hereinafter referred to as the said contract)

AND WHEREAS the said contract provides that supplier shall furnish Bank Guarantee of Rs. 1 lakh as and by way of security for the due observance and performance of terms and conditions of the contract.

AND WHEREAS at the request of the supplier the Bank has agreed to execute these presents.

NOW THE DEED WITNESSED AND IT IS HEREBY AND DECLARED BY AND between the parties hereto as follows:

1. The bank hereby irrevocably and unconditionally guarantees to the TEA BOARD that the Supplier shall render all necessary and efficient services which may be required to be rendered by the Supplier in connection with and/or for the performance of the said contract and further guarantees that the goods/services which shall be supplied by the Supplier under the said contract shall be actually performing the work required of it to the satisfaction of the TEA BOARD and shall be free from any defects arising from faulty materials, workmanship, inadequate quantity of materials, inadequate contract protection, and in the event of the supplier failing or neglecting to render necessary services as aforesaid and/or in the event of the goods/services failing to give satisfactory performance, then the Bank undertakes to compensate against any loss or damage that may be caused to or suffered by the TEA BOARD by reason of any breach by the Supplier of any of the aforesaid terms and conditions and the Bank further undertake to pay the TEA BOARD, such sum not exceeding Rs. 1 lakh on demand and without DEMUR in the event of the supplier's failure to perform and discharge the aforesaid several duties and obligations on his part to be observed and performed under the said contract and/or deficiencies and defects on the satisfactory performance of the goods/services.
2. The decision of the TEA BOARD as to whether the Supplier failed to or neglected to perform or discharge his duties and obligation as aforesaid and/or whether the goods/services are free from deficiencies and defects and are capable of performing the work required and as to the amount payable to the TEA BOARD by the Bank herein shall be final and binding on the Bank.
3. The liability of the bank under this Guarantee shall be as of principal Debtor.
4. The Guarantee herein contained shall remain in full force and effect during the period that would be taken for performance of the aforesaid terms of the said contract and it shall continue to be enforceable 6 months after the goods/services have been delivered, all the dues of TEA BOARD under or by working of the said contract have been fully paid and it is certified by TEA BOARD that the terms and conditions of the said contract have been fully and properly carried out by the said Supplier and a No Demand Certificate submitted to this effect by the supplier.
5. The bank further agrees that the Guarantee herein contained shall remain in full force and effect for a period of 42 months from the date hereof and also that the

extension of the Guarantee will be provided for by the Bank for such period beyond the said period of 42 months as the TEA BOARD may feel necessary in this behalf provided further that if any claim accrues against the bank before the expiry of the said period of 42 months or an extension thereof the same shall be enforceable against the bank notwithstanding the fact the same is enforced after the said period of 42 months or any extension thereof.

6. The Guarantee herein contained shall not be affected by any change in the constitution of the supplier or the bank and shall be a continuing one.
7. The TEA BOARD has fullest liberty, without affecting the Guarantee to postpone for any time and from time to time, any of the powers exercisable by it against the supplier and either reinforce or forbear any of the terms & conditions of the said contract and Bank shall not be released from its liability under this Guarantee by any exercise by TEA BOARD of the liberty with reference to the matter referred aforesaid or by reasons of time being given to the supplier or any other forbearance, act or the omission on the part of TEA BOARD or any indulgence by TEA BOARD to the supplier or any other matter or thing whatsoever which under the law relating to sureties shall but for this provision have the effect of so releasing of from its such liability.
8. The Bank undertakes not to revoke this Guarantee during its currency except with the previous consent of TEA BOARD in writing.
9. NOTWITHSTANDING anything contained herein before, our liability under this guarantee is restricted to Rs One Lakh (in words). Our guarantee shall remain in force till (period to be mentioned). Unless a demand in writing for a claim under this guarantee is lodged with us on or before (date should be mentioned) all your rights under this guarantee shall be forfeited and shall be released and discharged from all liabilities there-under.

IN WITNESS WHEREOF the parties have executed these presents the day and year therein above-written.

Signed and Delivered by the Attorney for
and on behalf of the Bank in the
presence of:

1. _____
2. _____

Signed and Delivered by the Attorney for
and on behalf of the Bank in the
presence of:

1. _____
2. _____

Proforma for Letter of Authorization For Attending Bid Opening

Subject: Authorization for attending Bid opening on 17/07/2015 in the tender at Tea Board Kolkata for Tender for Empanelment of Tea Companies on behalf of _____

Following persons are hereby authorized to attend the bid opening for the tender mentioned above on behalf of _____(Bidder) in order of preference given below.

<u>Order of preference</u>	<u>Name</u>	<u>Specimen Signature</u>
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I

II

Alternate Representative _____

Signature of Bidder

Or

Officer authorized to sign the bid on behalf of the bidder.

Note:

1. Maximum of two representatives will be permitted to attend bid opening. In cases where it is restricted to one, first preference will be allowed. Alternate representative will be permitted when regular representative are not able to attend.
2. Permission for entry to the hall, where the bids are to be opened, may be refused in case the authorization as prescribed above is not received.

PRE-STAMPED RECEIPT

FOR REFUND OF EARNEST MONEY DEPOSIT

Received with thanks from Accounts Officer (Cash), TEA BOARD, O/o Chairman Tea Board Kolkata, a sum of Rs 10,000/- (Rs. Ten Thousand Only), towards the refund of earnest money deposit paid in respect of the tender for Empanelment of Tea Companies for Supply of Tea against Tender no. 20/30/2015/PROM.

Date:

Signature of Bidder
(on one-rupee revenue stamp)

Note: Earnest Money Deposit will be returned to unsuccessful bidders only after finalization of the tender.

Name & Address: _____

Section VIII
PRICE SCHEDULE (Financial Bid)

The Bidder is required to submit the Detailed Rate Chart (as on 01.04.2015) for all types of teas proposed to be undertaken by the Bidder. These rates must be valid for one year from the date of opening of the tender.

SUPPLY OF BULK TEAS

Sr. No.	Type of Tea	Grade	Approximate Quantity Required Annually	Rate per kg*
(1)	Darjeeling black tea	FTGFOP1	4000 kgs	
(2)	Assam Orthodox	TGFOP	4500 kgs	
(3)	Assam CTC	BOP/BOP(SM)	100 kgs	
(4)	Nilgiri Orthodox	OP	600 kgs	
(5)	Kangra Orthodox	FTGFOP1	100 kgs	
(6)	Darjeeling green tea	GFTGFOP1	100 kgs	
(7)	Munnar green tea	TGFOP1	100 kgs	
(8)	Masala Chai (with varying proportions of Ginger, Cardamom, Cinnamon, Fennel and Clove)	—	100 kgs	

* The rate for loose tea should be per kg. inclusive of cost of poly packing in 500gm heat-sealed packs and bagging in 20 kgs HDPE bag, Customs Duty, Excise Duty, Cess, Education Cess, Additional Cess, VAT, CST and any other statutory taxes applicable from time to time, if any, transit insurance, including the transportation loading and unloading charges at the Tea Board head office in Kolkata.

SUPPLY OF TEA BAGS (NYLON PYRAMID TEA BAGS)

Sr. No.	Type of Tea	Grade	Approximate Number of Tea Bags (each tea bag containing 2.5gm of tea) Required Annually	Rate per tea bag with tea*
(1)	Darjeeling black tea	FTGFOP1	1,00,000	
(2)	Assam Orthodox	TGFOP	1,00,000	

(3)	Assam CTC	BOP/BOP(SM)	20,000	
(4)	Nilgiri Orthodox	OP	50,000	
(5)	Kangra Orthodox	FTGFOP1	20,000	
(6)	Darjeeling green tea	GFTGFOP1	30,000	
(7)	Masala Chai (with varying proportions of Ginger, Cardamom, Cinnamon, Fennel and Clove)	—	50,000	

* The rate for nylon pyramid tea bags should be per tea bag with tea inclusive of cost of poly packing in heat-sealed packs (each pack containing 100 tea bags) and bagging in 20 kgs HDPE bag, Customs Duty, Excise Duty, Cess, Education Cess, Additional Cess, VAT, CST and any other statutory taxes applicable from time to time, if any, transit insurance, including the transportation loading and unloading charges at the Tea Board head office in Kolkata.

(Signature of the bidder along with seal)

