



CORRIGENDUM–III (Date: 19.06.2015)
For
REQUEST FOR PROPOSAL FOR SELECTION OF SYSTEM INTEGRATOR
FOR
Implementation of Comprehensive IT Governance Solution for Tea Board of India

Tender no. : IT/e-Gov/2013dated: 08.06.2015



Tea Board of India
(Under Ministry of Commerce & Industry, Government of India)
14, B.T.M. Sarani, Kolkata 700 001

Corrigendum

NOTE: Following sections/sub-sections stands updated (specific updates are highlighted) in the "REQUEST FOR PROPOSAL FOR SELECTION OF SYSTEM INTEGRATOR FOR Implementation of Comprehensive IT Governance Solution for Tea Board of India Tender No. : IT/e-Gov/2013 dated: 08.06.2015."

All other sections/subsections shall be consider unaffected while submitting response to the above cited RFP. The Bidder shall submit the signed copy of self-declaration that Corrigendum is referred while preparing and submitting the response of this RFP.

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
1.	Vol. – I	Section 1: Introduction, page 6	Inclusion of New Clause against SI No V.	Any Bidder can submit only one RFP response. In the event, a bidder is found part of more than one Bid; all the RFP Responses involving the Bid will be summarily rejected.
2.	Vol. – II	Section 3: Detailed Scope of Work, page 9	2. Delivery regional hardware (desktops, network scanners, firewall, networking equipment etc.) at HO and regional offices 19. O&M of all associated hardware and network equipment for a period of 3 years post implementation/Go Live.	2. Delivery regional hardware (desktops, network scanners) at HO and regional offices 19. O&M of all associated hardware for a period of 3 years post implementation/Go Live.
3.	Vol. – I	Page 24, 6.1 Pre-Qualification Criteria, point number 2. Under the sub heading "Legal Entity"	Company should be registered under Companies Act, 1956, the Firm / Company should be in the Information Technology business for at least 5 (five) years as of 31 st March 2014 (FY 9-10, 10-11, 11-12, 12-13 and 13-14)	Company should be registered under Companies Act, 1956, the Firm / Company should be in the Information Technology business for at least 5 (five) years as of 31 st March 2015 Please Refer to Annexure I
4.	Vol. – I	6.1 Pre-Qualification Criteria, point 2- Under the column Documents/Information to be provided in the submitted proposal against the Qualification Criteria "Registered with the Service Tax, Income Tax, and Sales Tax Authorities" Page	e) Audited balance sheet for the last three financial years (FY 11-12, FY 12-13 and FY 13-14)	e) Audited balance sheet / a certificate from Statutory Auditor (in case of Non- Availability of the Audited Balance Sheet) for the last three financial years (FY 12-13, FY 13-14 and FY 14-15). Please Refer to Annexure I

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
		24		
5.	Vol. – I	6.1 "Details of Sub-Contracting " Under the subhead Note 4 th bullet point. Page 26	Any Bidder/sub-contractor can submit only one RFP response. In the event, an organization is found part of more than one Bid; all the RFP responses involving the Bid will be summarily rejected.	The clause stands deleted.
6.	Vol. – I	6.2 Technical Qualification Criteria point number (b) "Software Solution." Page 29	Forms To Be Used : "Project Citation supported with copy of work order/agreement/statutory auditor certificate/ self certificate clearly mentioning the value of the development component only for each project Form 6 "	Forms To Be Used : "Project Citation supported with copy of work order/ LOI/purchase order / agreement/statutory auditor certificate/ self-declaration clearly mentioning the value of the development component only for each project Form 6 "
7.	Vol. - I	Page-31,Section 6.2.1/ e	If the Average Turnover for last 3 Financial Years is >=Rs. 50 Crore but <200 Crores - 1 Mark >=Rs. 200 Crore but <300 Crores - 2 Marks >=Rs. 300 Crore but <400 Crores - 3 Marks >=Rs. 400 Crore but <=500 Crores - 3 Marks Above Rs. 500 Crores - 5 Marks	If the Average Turnover for last 3 Financial Years is >=Rs. 50 Crore but <200 Crores - 1 Mark >=Rs. 200 Crore but <300 Crores - 2 Marks >=Rs. 300 Crore but <400 Crores - 3 Marks >=Rs. 400 Crore but <=500 Crores - 4 Marks Above Rs. 500 Crores - 5 Marks Please Refer to Annexure I
8.	Vol. – I			As a part of supporting documents, whenever and where ever the RFP indicates to submit Work Order; Purchase Order (PO) or Letter of Intent (LoI) may also be submitted as an alternative document.
9.	Vol. – II	Section 3.1: Introduction , point number 12, Page - 12,	Design and develop various manuals (as per CMM Level 5 guidelines) like User manual, Trouble Shooting manual etc. for the system.	Design and develop various manuals (as per CMMi Level 3/4/5 guidelines; whichever is applicable for the Bidder) like User manual, Trouble Shooting manual etc. for the system. e.g- If a bidder is CMMi level 4 then the bidder should develop various manuals as per CMMi level 4 guidelines

SI. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
10.	Vol. – II	3.1 Introduction, "Following are the indicative activities to be carried out by the selected Bidder:" page 12	<p>3. Procure the desktops, network scanners/printers, switch, router, networking equipment, system software etc., install the same at TBI offices. (Refer to the "Hardware distribution list" provided in the RFP).</p> <p>5. Addressing technology obsolescence by appropriate upgradation, replacement and / or replenishment of systems deployed at various locations (HQ and other locations).</p> <p>17. Ensuring the SLAs for downtime of system, software development/ customization, procurement and delivery of hardware & networking equipment, errors in data entry as defined in this RFP are met.</p> <p>23. Meet the defined Technical Specifications for the IT Infrastructure including Hardware and networking equipment keeping in mind the application and future requirements of the Board.</p>	<p>3. Procure the desktops, network scanners/printers, system software etc., install the same at TBI offices. (Refer to the "Hardware distribution list" provided in the RFP).</p> <p>5. Addressing technology obsolescence by appropriate updates, replacement and / or replenishment of systems deployed at various locations (HQ and other locations).</p> <p>17. Ensuring the SLAs for downtime of system, software development/ customization, procurement and delivery of hardware, errors in data entry as defined in this RFP are met.</p> <p>23. Meet the defined Technical Specifications for the IT Infrastructure including Hardware equipment keeping in mind the application and future requirements of the Board.</p>
11.	Vol. – II	3.2.4 Licenses, page 26	<p>I. The system software licenses mentioned in the Bill of Materials shall be genuine, perpetual, full use and should provide upgrades, patches, fixes, security patches and updates directly from the OEM. All the licenses and support (updates, patches, bug fixes, etc.) should be in the name of the TBI.</p> <p>V.All the aforesaid products should have a roadmap for upgrade and patch management either from OEM or Subscription provider and providing the same would be the responsibility of the SI for the contract period.</p>	<p>I. The system software licenses mentioned in the Bill of Materials shall be genuine, perpetual, full use and should provide updates, patches, fixes, security patches and updates directly from the OEM. All the licenses and support (updates, patches, bug fixes, etc.) should be in the name of the TBI.</p> <p>V.All the aforesaid products should have a roadmap for updates and patch management either from OEM or Subscription provider and providing the same would be the responsibility of the SI for the contract period.</p>

SI. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
12.	Vol. – II	3.3.1 Overview of Post Implementation Services, Point number I(A), Page 29	Overall monitoring and management of all IT and Non-IT infrastructure deployed by the selected Bidder for the Project including field office locations, networking equipment , system software, application, database, and all other services associated with these facilities to ensure service levels, performance and availability requirements as prescribed in the RFP are met.	Overall monitoring and management of all IT and Non-IT infrastructure deployed by the selected Bidder for the Project including field office locations, system software, application, database, and all other services associated with these facilities to ensure service levels, performance and availability requirements as prescribed in the RFP are met.
13.	Vol. – II	3.3.2 Warranty Support, Point number I, page 30	I. SI and the respective OEM shall provide a comprehensive warranty and on-site free service warranty for 3 years from the date of Go Live for all equipment. SI shall obtain the four year product warranty and five year onsite free service warranty from OEM on all licensed software, computer hardware and peripherals, networking equipment and other equipment for providing warranty support to TBI.	I. SI and the respective OEM shall provide a comprehensive warranty and on-site free service warranty for 3 years from the date of Go Live for all equipment. SI shall obtain the four year product warranty and 4 year onsite free service warranty from OEM on all licensed software, computer hardware and peripherals and other equipment for providing warranty support to TBI.
14.	Vol. – II	3.4 General Requirements , page 31	<p>Point number I (D): All the aforesaid products should have a roadmap for upgrade and patch management either from OEM or Subscription provider and providing the same would be the responsibility of the SI for the contract period.</p> <p>Point number III (B): The selected Bidder shall replace any parts/components of the IT infrastructure supplied for the Project if the components are defective and during the entire warranty period the selected Bidder shall apply latest upgrades for all the hardware components after appropriate testing. The TBI will not pay any additional costs separately for warranty and the overall IT infrastructure cost quoted by the selected Bidder shall include the same.</p>	<p>Point number I (D): All the aforesaid products should have a roadmap for updates and patch management either from OEM or Subscription provider and providing the same would be the responsibility of the SI for the contract period.</p> <p>Point number III (B): The selected Bidder shall replace any parts/components of the IT infrastructure supplied for the Project if the components are defective and during the entire warranty period the selected Bidder shall apply latest updates for all the hardware components after appropriate testing. The TBI will not pay any additional costs separately for warranty and the overall IT infrastructure cost quoted by the selected Bidder shall include the same.</p>

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
15.	Vol. – II	5 Annexures, Template for Bill of Material FormA: Bill of Material (Indicative), Page 37	Firewall with IPS – Quantity 2 Internet Router - Quantity 2	Firewall with IPS and Internet Router stands deleted and will not be a part of the "FormA: Bill of Material Indicative)" Please Refer to Annexure I
16.	Vol. – II	5.2 Indicative Minimum Specification for Bill of Material, page 39 -41	Specification of Firewall and Internet Router	Specifications of Firewall and Internet Router are deleted as they are out of scope of SI
17.	Vol. – II	Annexure 5.2 Indicative minimum specification for bill of material. Page Nos. 45 & 46 (Printer with Scanners for Regional Offices)	Scan Speed B/W - 7 page per minute	The Clause Stands Deleted
18.	Vol. – II	Annexure 5.2 Indicative minimum specification for bill of material. Page Nos. 45 & 46 (Printer with Scanners for Regional Offices)	Power Consumption (Maximum)- 550 Watts (Printing) or Lower	Power Consumption (Maximum)- 560 Watts (Printing) or Lower.
19.	Vol. – II	Annexure 5.2 Indicative minimum specification for bill of material. Page No. 47 (High-duty Scanner, ADF Flatbed)	Scanner Type: Legal through ADF	Scanner Type: Legal through ADF & FLATBED both.
20.	Vol. – II	No.41-42 Indicative minimum specification for bill of material. (2. Internet Router)	Should have 1 SM (Services Module) slot for integrate intelligent services	The clause stands deleted.
21.	Vol. – II	No.41-42 Indicative minimum specification for bill of material. (2. Internet Router)	Router should support Voice Processing Module	The clause stands deleted.

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
22.	Vol. – II	Annexure 5.2, Page No.41-42 Indicative minimum specification for bill of material. (2. Internet Router)	V.35 Sync Serial (2 Mbps), Async Serial, E1 G.703	The clause stands deleted.
23.	Vol. – II	Annexure 5.2, Page No.41-42 Indicative minimum specification for bill of material. (2. Internet Router)	ISDN BRI, PRI, Ch-E1	The clause stands deleted.
24.	Vol. – II	Annexure 5.2, Page No.41-42 Indicative minimum specification for bill of material. (2. Internet Router)	Should support remote SSL VPN.	The clause stands deleted.
25.	Vol. – II	Annexure 5.2, Page No.41 And 30 Indicative minimum specification for bill of material. (3. Firewall with IPS)	Warranty –Firewall	The clause stands deleted.
26.	Vol. – II	Annexure 5.2, Page No.39-41 Indicative minimum specification for bill of material. (3. Firewall with IPS)	Hardware Architecture: Proposed Firewall should not be proprietary ASIC based in nature & should be open architecture based on multi-core CPU's to protect & scale against dynamic latest security threats.	The clause stands deleted.
27.	Vol. – II	Annexure 5.2, Page No.39-41 Indicative minimum specification for bill of material. (3. Firewall with IPS)	Hardware Architecture: The appliance hardware should be a multi-core CPU architecture with a hardened 64 bit operating system to support higher memory	The clause stands deleted.
28.	Vol. – II	Annexure 5.2, Page No.39-41 Indicative minimum specification for bill of material.	Concurrent connections: up to 1,000,000, Simultaneous VPN tunnels: 2000, SSL VPN peer support	The clause stands deleted.

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
		(3. Firewall with IPS)		
29.	Vol. – II	Annexure 5.2, Page No.39-41 Indicative minimum specification for bill of material. (3. Firewall with IPS)	Protocols : TCP/IP, PPTP or IPSec, GRE RTP, L2TP/L2TPoverIPSec IPSec / GRE, DES, 3DES, AES PPPoE, EAP-TLS, RTP FTP, HTTP, HTTPS SNMP, SMTP DHCP, DNS	The clause stands deleted.
30.	Vol. – II	Annexure 5.2, Page No.39-41 Indicative minimum specification for bill of material. (3. Firewall with IPS)	Extensive protocol monitoring: should support monitoring of protocols such as TCP/IP, ICMP, FTP, UDP, SMTP, HTTP, SNMP, DNS, RPC, NetBIOS, Telnet etc Should also have the ability to monitor MPLS and 802.1Q (trunked) traffic Alerting SNMP, SMTP support	The clause stands deleted.
31.	Vol. – II	Annexure 5.2 , Page 42-43 Indicative Minimum Specification for Bill of Material (3. Desktops with MS Office & Windows OS)	Bus Architecture : Two PCI, One PCI Express x1 and One PCI Express x16	Minimum One PCI, One PCI Express x1 and One PCI Express x16
32.	Vol. – II	Annexure 5.2 , Page 42-43 Indicative Minimum Specification for Bill of Material (3. Desktops with MS Office & Windows OS)	Bays : 4 Nos. (2 Nos. 5.25 inches for Optical Media Drives and 2 Nos. 3.5 inches for Hard Disk Drives).	3 Nos. (1 No. 5.25 inches for Optical Media Drives and 2 Nos. 3.5 inches for Hard Disk Drives)."
33.	Vol. – II	Annexure 5.2 , Page 43-44 Indicative Minimum Specification for Bill of Material (4. Laptop with MS Office & Windows	4 GB DDR3 PC3-10600 SDRAM (1600MHz), Two SODIMM slots. Upgradable to 16 GB with 4 GB SODIMMs.	"4 GB DDR3 PC3-10600 SDRAM (1600MHz), Two SODIMM slots. Upgradable to 16 GB with 8 GB SODIMMs."

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
		OS)		
34.	Vol. – II	Annexure 5.2 , Page 44 Indicative Minimum Specification for Bill of Material (5.UPS for Desktop A.C.)	UPS for Desktop	Output Duration: Minimum 15 minutes battery backup required for Desktop
35.	Vol. – II	Section 5.2 , Page 44 Indicative Minimum Specification for Bill of Material (5.UPS for Desktop A.C. Features 1.)	Output Load capacity: 625 VA	Output Load capacity: 600 VA
36.	Vol. – II	Section 5.2 , Page 44 Indicative Minimum Specification for Bill of Material (5.UPS for Desktop A.C. Features 2.)	Technology : DSP based PWE using Mosfet / IGBT	DSP or Microprocessor based PWE using Mosfet / IGBT
37.	Vol. – II	Section 5.2 , Page 44 Indicative Minimum Specification for Bill of Material (5.UPS for Desktop A.C. Features 3.)	Certifications :CE or Equivalent Certificate. Quality standards ISO 9001;2000;2008/IO 14001	"CE/ISO 9001/ISO 14001/equivalent"
38.	Vol. – II	Section 5.2, Page 44 Indicative Minimum Specification for Bill of Material, (5.UPS for Desktop A.C. Output 6.)	Voltage Window : 220/230/240 VAC +/- 3%	Voltage Window : 220-240 +/- 10% V AC
39.	Vol. – II	Section 5.2 , Page 44 IndicativeMinimum Specification for Bill of Material (5.UPS for Desktop A.C. Output 8.)	Voltage regulation : 230+/- 3 % (on Battery)	Voltage regulation : 230 +/- 10% V AC

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
40.	Vol. – II	Annexure 5.2 , Page 44 Indicative Minimum Specification for Bill of Material (5.UPS for Desktop A.C. Output 13.)	Waveform : Sinewave/ Modified sinewave	Waveform : Modified/Stepped/Quasi Sine Wave
41.	Vol. – II	5.2 Indicative Minimum Specification for Bill of Material, Under the Item column in Page 57	Enterprise Management System (Application monitoring, Helpdesk, Patch management)	Enterprise Management System (Application monitoring, Helpdesk)
42.	Vol. – III	ANNEXURE – F – ROLES AND RESPONSIBILITIES OF THE PARTIES Roles and Responsibilities of <<'System integrator'>>, Point number 7 & 10, Page 55	7. Keep all system software i.e. OS, antivirus, office applications etc., for Servers, PCs etc. at Data Centre and various locations, up to date by installing regular upgrades / patches. 10. Provide necessary support for the resolution of bugs, patches & upgrades of the software solution.	7. Keep all system software i.e. OS, antivirus, office applications etc., for Servers, PCs etc. at Data Centre and various locations, up to date by installing regular updates / patches . 10. Provide necessary support for the resolution of bugs, patches & updates of the software solution.
43.	Vol. – III	Section 2.1, Scope of work,, Page 6 , point number 2 & 19	2. Delivery of hardware (desktops, network scanners, firewall, networking equipment etc.) at HO, ZO and regional offices, Sub-regional offices 19. O&M all associated hardware and network equipment for a period of 3 years post implementation/Go Live.	2. Delivery of hardware (desktops, network scanners, etc.) at HO, ZO and regional offices, Sub-regional offices 19. O&M all associated hardware for a period of 3 years post implementation/Go Live.
44.	Vol. – III	Section 5.4, page 8, Final testing and certification, point number III,	Final testing and certification criteria will consider conducting specific tests on the software, hardware, networking , security and all other aspects;	Final testing and certification criteria will consider conducting specific tests on the software, hardware, security and all other aspects;

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
45.	Vol. – III	Section 10.1, page 12, Use of assets by the <<'System integrator'>>	I. take all reasonable and proper care of the entire hardware and software, network or any other information technology infrastructure components used for the Project and other facilities leased / owned / operated by the <<'System integrator'>> exclusively in terms of ensuring their usability for the delivery of the Services as per this Agreement (hereinafter the " Assets ") in proportion to their use and control of such Assets; and	I. take all reasonable and proper care of the entire hardware and software, any other information technology infrastructure components used for the Project and other facilities leased / owned / operated by the <<'System integrator'>> exclusively in terms of ensuring their usability for the delivery of the Services as per this Agreement (hereinafter the " Assets ") in proportion to their use and control of such Assets; and
46.	Vol. – III	SCHEDULE – I – DEFINITIONS, Final Acceptance Test, page 29	shall be conducted on completion of the following: 1) Tea Board of India (TBI) 2) Deployment & operational hardware and networking at requisite locations, 3) UAT of the overall integrated solution and portal.	shall be conducted on completion of the following: 1) Tea Board of India (TBI) 2) Deployment & operational hardware at requisite locations, 3) UAT of the overall integrated solution and portal.
47.	Vol. – III	SCHEDULE – I – DEFINITIONS, Network, page 31	in <i>TBI</i> users refers to all the IT assets installed by the <<'System integrator'>>as part of the Project for networking;	in <i>TBI</i> users refers to all the IT assets installed as part of the Project for networking
48.	Vol. – III	SCHEDULE – VI - TERMS OF PAYMENT SCHEDULE, Point number 2 under the "activities" Point number 3 under "deliverables" page 44	Point number 2: Delivery regional hardware (desktops, network scanners, firewall, networking equipment etc.) at HO and regional offices Point number 3: Approval of Hardware and Network installation completion report & Delivery of Technical Manuals (Operational Procedures, Administrator Manuals, Hardware, Network , Software Manuals, licenses etc.)	Point number 2: Delivery regional hardware (desktops, network scanners, etc.) at HO and regional offices Point number 3: Approval of Hardware (Installation commissioning and Testing) & Delivery of Technical Manuals (Operational Procedures, Administrator Manuals, Hardware, Software Manuals, licenses etc.)
49.	Vol. – III	ANNEXURE – B - LIST OF SERVICES PROVIDED BY THE <<'System integrator'>> Point number 2, page 48	Delivery regional hardware (desktops, network scanners, firewall, networking equipment etc.) at HO and regional offices	Delivery regional hardware (desktops, network scanners etc.) at HO and regional offices

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
50.	Vol. – III	ANNEXURE – C – REQUIRED DELIVERABLE AND ASSOCIATED TIMELINES, page 49	<p>Under Component: Delivery regional hardware (desktops, network scanners, firewall, networking equipment etc.) at HO and regional offices</p> <p>Under Milestone: Approval of Hardware and Network installation completion report, Conformity to Technical Test Results (Security, Non- Functional Requirements etc.), Delivery of Technical Manuals (Operational Procedures, Administrator Manuals, Hardware, Network, Software Manuals, licenses etc.)</p>	<p>Under Component: Delivery regional hardware (desktops, network scanners etc.) at HO and regional offices</p> <p>Under Milestone: Approval of Hardware and Conformity to Technical Test Results (Security, Non- Functional Requirements etc.), Delivery of Technical Manuals (Operational Procedures, Administrator Manuals, Hardware, Software Manuals, licenses etc.)</p>
51.	Vol. – III	ANNEXURE – F – ROLES AND RESPONSIBILITIES OF THE PARTIES Roles and Responsibilities of <<'System integrator'>>, point number 3,4(b), 17, 23. Page 55,	<p>3. Procure the desktops, network scanners/printers, switch, router, networking equipment, system software etc., install the same.</p> <p>4.b. Procure, install, commission, operate and maintain: Networking equipment, connectivity and LAN as per the requirements mentioned in this RFP,</p> <p>17. Ensuring the SLAs for downtime of system, software development/ customization, procurement and delivery of hardware & networking equipment, errors in data entry as defined in this RFP are met.</p> <p>23. Meet the defined Technical Specifications for the IT Infrastructure including Hardware and networking equipment keeping in mind the application and future requirements of the Board.</p>	<p>3. Procure the desktops, network scanners/printers, system software etc., install the same.</p> <p>4.b. Procure, install, commission, operate and maintain: Any other component mentioned in the RFP</p> <p>17. Ensuring the SLAs for downtime of system, software development/ customization, procurement and delivery of hardware, errors in data entry as defined in this RFP are met.</p> <p>23. Meet the defined Technical Specifications for the IT Infrastructure including Hardware equipment keeping in mind the application and future requirements of the Board.</p>
52.	Vol. – III	SLA for Implementation, Page 76,	Delivery regional hardware (desktops, network scanners, firewall, networking equipment etc.) at HO and regional offices	Delivery regional hardware (desktops, network scanners etc.) at HO and regional offices
53.		New Clause		Although the delivery of networking equipment has not been provisioned in this RFP (as on date) but for successful implementation of the project, SI needs to work in a collaborative manner with Tea Board of India and all/ any other agency involved in the project to facilitate smooth

Sl. No.	RFP Volume	Page/Section Reference	Original Clause	Revised Clause
				accessibility of TBAS Application including the complete assessment of the network facility at the offices of Tea Board of India

Annexure- I

6.1 Pre-Qualification Criteria

Sr. No.	Qualification Criteria	Documents/Information to be provided in the submitted proposal
1.	The responding firm/agency (a) Should have made a payment of Rs.25,000.00 (Rupees Twenty Five Thousand) (non-refundable) for the Tender Fee (b) Should have submitted EMD of Rs. 30,00,000 .00 (Rupees Thirty lakh only)	(a) Cost of tender document must be in the form of DD drawn in favour of "Tea Board", payable at Kolkata and issued by any scheduled / nationalized bank for Rs. 25000 only. (b) Payable at Kolkata and issued by any scheduled / nationalized bank or in the form of original bank guarantee in the format prescribed in ref : " Tender Document Fee & Earnest Money Deposit Details " for Rs. 30,00,000 (Thirty Lakhs Only) only.
2.	Legal Entity Company should be registered under Companies Act, 1956 <ul style="list-style-type: none"> The Firm / Company should be in the Information Technology business for at least 5 (five) years as on 31st March 2015 (FY10-11, 11-12, 12-13, 13-14 and 14-15) 	a) Certificate of Incorporation b) Registration Certificate c) Ref : "Particulars of the Bidder"- Details of Responding Firm & Memorandum & Articles of Association should be attached and Work orders confirming year and Area of activity
	<ul style="list-style-type: none"> Registered with the Service Tax, Income Tax, and Sales Tax Authorities, 	a) PAN Card b) PF Registration/Return for the last Financial Year c) Sales Tax/VAT Certification (Last up to date return copy) d) Trade License/Shop & Establishment Certificate e) Audited balance sheet for the last three financial years (FY 12-13, FY 13-14 and FY 14-15) f) Copy of Service Tax Registration All documents listed above must be submitted along with the response

Sr. No.	Qualification Criteria	Documents/Information to be provided in the submitted proposal
3.	The responding firm must not be blacklisted by any Government/Public Sector organization /department in India at the time of submission of the response to this RFP	A declaration as per the format prescribed in Ref : "Declaration that the bidder has not been blacklisted" to be given by the designated official of the responding firm
4.	Average Annual Sales Turnover generated from Information technology (IT) services during the last three (3) financial years (FY 12-13 ,FY 13-14 and FY 14-15) as per last published balance sheets must be Rs. 50 Crores or more for each of the last 3 years	Certified copy from the statutory auditor/CA clearly mentioning annual IT services business turnover for last 3 financial years
5.	Company experience in e-Governance projects in (government of India/PSU/State Governments) around turnkey IT projects implementation in India. Specifically each project should have components of System Integration such as Application Development/customization, Helpdesk/Application Support, Application related training/handholding support necessarily for this project. Total value of such Assignment/Assignments which have gone live in the last 5 years (FY 10-11, FY 11-12, FY 12-13 and FY 13-14 and FY 14-15) should be minimum 15 Crores.	Ref format : "Project Citation Format" Details of Experience of responding firm/ Project Citation for projects supported with Work order and Proof of Go-live/ Project completion/Client satisfactory certificates signed by the authorised signatory from client/Self certificate
6.	The responding firm should be minimum CMMi Level 3.	Relevant certificate copy needs to be attached which is valid on date of submission.
7.	The responding firm must have at least 200 IT professionals on its payroll as 31.03.2015	Certificate from HR Department for number of technically qualified professionals employed by the company
8.	Responding firm must have project specific authorization from the OEM.	Responding firm should attach Authorization Certificate (MAF) from the OEM of the Hardware and System Software to be used in this work. Refer : "Manufacturers'/Producers' Authorization Form" for the MAF and complete the associated table provided with the form
9.	Bidder should have office in West Bengal Alternatively, if bidder doesn't have an office in West Bengal, then bidder will have to furnish an undertaking that an office would be established in West Bengal, within 1 (one) month of signing the contract, to provide warranty and post warranty services.	Details of such service support infrastructure must be enclosed along with the response. or A self-certified declaration by the designated official of the responding firm.
10.	Authorized signing authority	Copy of Board resolution/LOA (supported by board resolution or POA), authorizing the person to sign on behalf of the company or Power of Attorney for the designated person to be provided as per the format prescribed in ref : "Bidder's Authorization Certificate (Must be on a Non-Judicial Rs 100/- Stamp Paper)"

6.2 Technical Qualification Criteria

- I. Technical proposal of only those bidders will be opened and evaluated who meet all the pre-qualification criteria.
- II. The evaluation committee will evaluate the Technical Proposals on the basis of the technical evaluation criterion as provided below.

S. No	Criteria	Max Criteria / Sub Criteria Marks
1	Past Experience and Capability of the responding firm	25
2	Solution proposed for the TBAS Project by the responding firm	20
3	Work Plan approach and proposed methodology	15
4	Adequacy and Quality of Resources proposed for Deployment	20
5	Presentation to the Proposal Evaluation Committee	20
	Total Points	100

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
1	Past Experience and Capability of the responding firm			25	
a.	System Integration projects	The agency should have at least THREE references for implementation of an integrated turnkey/IT system integration project (government of India/PSU/State Governments/gov.	Average of the project value of the 3 citations to be used for evaluation. Citations with min value of 5 Crore shall be considered for evaluation. If the average of the project value of the 3 citations is: >INR 15 Crores = 5 points; <INR 15 crores but >= INR 10 crores = 3 points; <INR 10 crores but >=INR 5 crores = 1 points; else 0. Note: Only 3 citations to be submitted	5	Project Citation specifically mentioning the components used in the project cited , Copy of Work order/agreement and Proof of Go-live/ Project completion /satisfactory certificates/self-certificate for successful

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
		enterprise) having minimum 2 components for each project from the list below: a. Software development/ Customization b. Hardware delivery and commissioning c. Training d. O&M in last 5 financial years ending 2014-15.			implementation mentioning the scope of the work for each project Form 6
b.	Software Solutions	The agency should have at least TWO completed / ongoing software development projects(government of India/PSU/State Governments) in India in last 5 financial years ending 2014-15 and each project having a minimum value of INR 1.5 crore (for software development/ customization and software Support component only). Each project should have minimum 2 components from	> 4 Projects – 5 points ; 4 Projects - 4 points ; 3 Projects - 3 points ; 2 Projects - 2 points ; else 0. Note: Maximum 5 citations to be provided	5	Project Citation supported with copy of work order/agreement/statutory auditor certificate/self-certificate clearly mentioning the value of the development component only for each project Form 6

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
		the list below: – Portal –Web based Application – Electronic/ Online Application Forms/Application Customization – Workflow Automation			
c.	Multi-location Projects in India	Implementation projects undertaken in India, involving more than 10 sites/locations with a value of more than INR 5 crores per project in last 5 financial years ending 2014-15	>4 Projects – 5 points; 4 Projects – 4 points; 3 Projects – 3 points; 2 Projects – 2 points; 1 Project – 1 point;	5	Project Citation supported with copy of work order/agreement and client certificate/self-certificate clearly mentioning the locations of project implementation Form 6
d.	Quality Certification of the Bidder	CMMi certification	CMMi Level 3 - 1 Mark CMMi Level 4 - 2 Marks CMMi Level 5 - 5 Marks	5	Copy of Relevant Certificates (Should be valid on the date of bid submission)

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
e.	Financial Capability of the Bidder	Average Annual Sales Turnover generated from Information Technology (IT) services during the last three (3) financial years (FY 12-13, FY 13-14 and FY 14-15) as per last published balance sheets	If the Average Turnover for last 3 Financial Years is >=Rs. 50 Crore but <200 Crores - 1 Mark >=Rs. 200 Crore but <300 Crores - 2 Marks >=Rs. 300 Crore but <400 Crores - 3 Marks >=Rs. 400 Crore but <=500 Crores - 4 Marks Above Rs. 500 Crores - 5 Marks	5	Certified copy from the Statutory Auditor/CA clearly mentioning annual IT services business turnover for last 3 financial years
2	Solution proposed			20	
a.	Proposed solution and Fit to Requirement	Requirements addressed as mentioned in different parts of the RFP and the quality of the solution proposed	Evaluation Committee will evaluate whether all the points/ requirements mentioned in the RFP are addressed well and award points accordingly, the important parameters being:- – Solution architecture conceptualized for this project. – 2 points – Application deployment and testing Strategy - 2 points – Quality Control Procedures suggested by responding firm - 2 points Comprehensiveness of Bill of material of all the components (e.g. software, hardware, etc.) along with their quantities – 4 points	10	Detailed solution architecture, deployment strategy, quality control procedure and standards, detailed bill of material and quantity, compliance to fit to requirement sheet (given in annexure) Form 4B, Form 26

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
B	Application Training	Training and Change Management plan description to be looked into (Training should be conducted at minimum 6 locations (Kolkata, Guwahati, Coonoor, Jorhat, Siliguri, Dibrugarh))	The Evaluation will be based on: – Proposed Training Schedule – 2 points – Plan to develop Training Manuals and Training plan for all offices indicating number of days of training and training batch size – 1 points – – Areas/domains covered – 2 point	5	Detail training, capacity building, change management plan, methodology and schedule
c.	Application Hand Holding support manpower	Quality of manpower as per the minimum requirement mentioned in this RFP	The mentioned resources (minimum 20 resources should be provided for a period of 3 months during the support phase of the project) must be a graduate and expert in using the application developed by SI with the following point allocation criteria: Average work experience, in terms of application handholding , of the supplied resources: >=5 years of work experience in related field = 5 < 5 years but >=4 years of work experience in related field = 4 < 4 years but >=3 years of work experience in related field = 3 < 3 years but >= 2 years of work experience each resource would be allocated = 2 – for <= 2 years of work experience but < 3 years of work experience each resource would be allocated= 1	5	Forms 9 & Form 10
3	Proposed Approach & Methodology			15	
a.	Proposed Approach and methodology	Evaluation Committee will evaluate whether the implementation methodology is in line with the	In this section, the responding firm should: – Explain the <ul style="list-style-type: none"> ○ Understanding of the project requirements ○ highlight the expected support from 	10	

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
		<p>requirement. The important parameters being:-</p> <ul style="list-style-type: none"> - Plan for meeting the SLA norms. - Redundancy and failover options. - Spare equipment availability plans 	<p>Tea Board Of India</p> <ul style="list-style-type: none"> o approach to the services, SLA management methodology o methodology for carrying out the activities for expected output - 4 points <p>– Highlight :</p> <ul style="list-style-type: none"> o the associated risks / problems and plans for mitigation and explain the technical approach it would adopt to address them – 2 points <p>– Explain:</p> <ul style="list-style-type: none"> o the methodologies the responding firm proposes to adopt and highlight the compatibility of those methodologies with the proposed approach - 2 point <p>– Planning and Building the system:</p> <ul style="list-style-type: none"> o Assessment o Design o Integration o data migration and data Entry – 2 points 		
b.	Detailed Work Plan	The description and quality of the work plan	Evaluation will be based on the detailed Project Plan including week wise activities with Work Breakdown Structures, Resource Deployment Plan, Project estimates, milestones, deliverables etc.	5	Detailed work plan as per the format Form 8 given in this RFP
4	Resource Deployment (During implementation and O&M phase)			20	

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
a	Quality of CV for the full time Project Manager proposed and Technical resources for the project	Quality of the application development /support personnel CVs of named resources who would be working full time on project	<p>a) Project Manager for managing the entire Project (4 marks) – Entire duration of the project</p> <p>b) Database Admin(4 total marks) – For O&M Phase</p> <p>c) Application Admin(4 marks) – For O&M Phase</p> <p>d) System Admin(4 marks) – For O&M Phase</p> <p>e) Team Lead for Capacity Building & Change Management and all other activities (4 marks) – For implementation Phase</p> <p>For each of the above resources, the point system will be as follows:</p> <ul style="list-style-type: none"> - Project Manager <ul style="list-style-type: none"> o must have >=10 years of work experience and points for the same will be allocated as follows: <ul style="list-style-type: none"> • BE / B. Tech / MCA and MBA/M.Tech = 1 • BE / B. Tech / MCA = 0.5 ▪ PMP / Prince2 Certification = 1 ▪ Managed projects with the scope of Application Development, Training, Support & Maintenance <ul style="list-style-type: none"> • >= 3 projects = 2 • <3 projects & >1 = 1 - For Data Base Admin points will be allocated as follows: 	20	Forms 9A, 9B & Form 10 of Annexure II of this RFP

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
			<ul style="list-style-type: none"> ○ BE / B. Tech / MCA = 0.5 ○ Experience in managing Enterprise Class Database in more than 3 projects = 1.5 ○ Work experience <ul style="list-style-type: none"> ▪ ≥ 5 years of work experience in related field = 2 ▪ < 5 years and ≥ 4 years of work experience in related field = 1.5 ▪ < 4 years and ≥ 3 years of work experience in related field = 1 - For Application Admin points will be allocated as follows: <ul style="list-style-type: none"> ○ BE / B. Tech / MCA = 0.5 ○ Experience <ul style="list-style-type: none"> ▪ ≥ 5 years of work experience as an Application Admin = 3.5 ▪ < 5 years and ≥ 4 years of work experience as an Application Admin = 2.5 ▪ < 4 years and ≥ 3 years of work experience as an Application Admin = 1.5 - For System Admin points will be allocated as 		

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
			<p>follows:</p> <ul style="list-style-type: none"> ○ BE / B. Tech / MCA = 0.5 ○ Certification such as CCNA, CCNP etc. = 1.5 ○ Experience <ul style="list-style-type: none"> ▪ ≥ 5 years of work experience as a system admin = 2 ▪ < 5 years and ≥ 4 years of work experience as a system admin = 1.5 ▪ < 4 years and ≥ 3 years of work experience as a system admin = 0.5 - For Team Lead for Capacity Building & Change Management and all other activities points will be allocated as follows: <ul style="list-style-type: none"> ○ BE / B. Tech / MCA and MBA = 0.5 ○ Experience <ul style="list-style-type: none"> ▪ ≥ 5 years of work experience in related field = 2 ▪ < 5 years and ≥ 4 years of work experience in related field = 1.5 ▪ < 4 years and ≥ 3 years of work experience in related field = 1 ○ No. Of projects undertaken in Capacity 		

SI No.	Criteria/Sub Criteria	Description	Point System	Max Criteria / Sub Criteria Points	Form to be used
			Building and / or Change Management: <ul style="list-style-type: none"> ▪ ≥ 3 projects = 1.5 ▪ ≥ 1 and < 3 projects = 0.5 		
5	Presentation (Should be presented by an authorized employee of the bidder)			20	
a	Understanding of the requirement and quality and merit of the solution proposed	Understanding of the requirement and quality and merit of the solution proposed along with work plan	<ul style="list-style-type: none"> - Solution architecture conceptualized for this project - Application deployment and testing Strategy - Quality Control Procedures suggested by responding firm - Work plan and approach & methodology - Training Plan and approach - Data digitization and migration plan and approach - Suggestions on SOW for successful implementation of the project 	20	Presentation
	Total Points			100	

Form 4A: Compliance Sheet for Pre-Qualification Proposal

Sr. No.	Qualification Criteria	Documents/Information to be provided in the submitted proposal	Compliance (Yes/No)	Section and Page reference
1.	<p>The responding firm/agency</p> <p>(a) Should have made a payment of Rs.25,000.00 (Rupees Twenty Five Thousand) (non-refundable) for the Tender Fee</p> <p>(b) Should have submitted EMD of Rs. 30,00,000 .00 (Rupees Thirty lakh only)</p>	<p>(a) Cost of tender document must be in the form of DD drawn in favour of "Tea Board", payable at Kolkata and issued by any scheduled / nationalized bank for Rs. 25000 only.</p> <p>(b) Payable at Kolkata and issued by any scheduled / nationalized bank or in the form of original bank guarantee issued by any scheduled / nationalized bank in the format prescribed in ref : "Tender Document Fee & Earnest Money Deposit Details" for Rs. 30,00,000 (Thirty Lakhs Only) only.</p>		
2.	<p>Legal Entity</p> <p>Company should be registered under Companies Act, 1956</p> <ul style="list-style-type: none"> The Firm / Company should be in the Information Technology business for at least 5 (five) years as of 31st March 2015 (FY 10-11, 11-12, 12-13, 13-14 and 14-15) 	<p>a) Certificate of Incorporation</p> <p>b) Registration Certificate</p> <p>c) Ref : "Particulars of the Bidder"- Details of Responding Firm & Memorandum & Articles of Association should be attached and Work orders confirming year and Area of activity</p>		
	<ul style="list-style-type: none"> Registered with the Service Tax, Income Tax, and Sales Tax Authorities, 	<p>a) PAN Card</p> <p>b) PF Registration/Return for the last Financial Year</p> <p>c) Sales Tax/VAT Certification (Last up to date return copy)</p> <p>d) Trade License/Shop & Establishment Certificate</p> <p>e) Audited balance sheet for the last three financial years (FY 12-13, FY 13-14 and FY 14-15)</p> <p>f) Copy of Service Tax Registration</p> <p>All documents listed above must be submitted along with the response</p>		
3.	<p>The responding firm must not be blacklisted by any Government/Public Sector organization /department in India at the time of</p>	<p>A declaration as per the format prescribed in Ref : "Declaration that the bidder has not been blacklisted" to be given by the designated official of the responding firm</p>		

Sr. No.	Qualification Criteria	Documents/Information to be provided in the submitted proposal	Compliance (Yes/No)	Section and Page reference
	submission of the response to this RFP			
4.	Average Annual Sales Turnover generated from Information technology (IT) services during the last three (3) financial years (FY 12-13, FY 13-14 and FY 14-15) as per last published balance sheets must be Rs. 50 Crores or more for each of the last 3 years	Certified copy from the statutory auditor/CA clearly mentioning annual IT services business turnover for last 3 financial years		
5.	Company experience in e-Governance projects in (government of India/PSU/State Governments) around turnkey IT projects implementation in India. Specifically each project should have components of System Integration such as Application Development/customization, Helpdesk/Application Support, Application related training/handholding support necessarily for this project. Total value of such Assignment/Assignments which have gone live in the last 5 years(FY 10-11, FY 11-12, FY 12-13, FY 13-14 and FY 14-15) should be minimum 15 Crores.	Ref format : "Project Citation Format" Details of Experience of responding firm/ Project Citation for projects supported with Work order and Proof of Go-live/ Project completion/Client satisfactory certificates signed by the authorised signatory from client/Self certificate		
6.	The responding firm should be minimum CMMi Level 3.	Relevant certificate copy needs to be attached which is valid on date of submission.		
7.	The responding firm must	Certificate from HR Department for number of technically qualified		

Sr. No.	Qualification Criteria	Documents/Information to be provided in the submitted proposal	Compliance (Yes/No)	Section and Page reference
	have at least 200 IT professionals on its payroll as 31.03.2015	professionals employed by the company		
8.	Responding firm must have project specific authorization from the OEM.	Responding firm should attach Authorization Certificate (MAF) from the OEM of the Hardware and System Software to be used in this work. Refer : "Manufacturers'/Producers' Authorization Form" for the MAF and complete the associated table provided with the form		
9.	Bidder should have office in West Bengal Alternatively, if bidder doesn't have an office in West Bengal, then bidder will have to furnish an undertaking that an office would be established in West Bengal, within 1 (one) month of signing the contract, to provide warranty and post warranty services.	Details of such service support infrastructure must be enclosed along with the response. or A self-certified declaration by the designated official of the responding firm.		
10.	Authorized signing authority	Copy of Board resolutionLOA (supported by board resolution or POA), authorizing the person to sign on behalf of the company or Power of Attorney for the designated person to be provided as per the format prescribed in ref : "Bidder's Authorization Certificate (Must be on a Non-Judicial Rs 100/- Stamp Paper)"		

Form 4B: Compliance Sheet for Technical Proposal

(The Technical proposal should comprise of the following basic requirements. The documents mentioned in this compliance sheet along with this form, needs to be a part of the Technical proposal)

For Technical Evaluation

SI No.	Criteria/Sub Criteria	Description	Compliance (Yes/No)	Section and Page reference
1	Past Experience and Capability of the responding firm			
a.	System Integration projects	The agency should have at least THREE references for implementation of an integrated turnkey/IT system integration project (government of India/PSU/State Governments/gov. enterprise) having minimum 2 components for each project from the list below: a. Software development/ Customization b. Hardware delivery and commissioning c. Training d. O&M in last 5 financial years ending 2014-15.		
b.	Software Solutions	The agency should have at least TWO completed / ongoing software development projects(government of India/PSU/State Governments) in India in last 5 financial years ending 2014-15 and each project having a minimum value of INR 1.5 crore (for software development/ customization and software Support component only). Each project should have minimum 2 components from the list below: – Portal – Web based Application – Electronic/ Online Application Forms/Application Customization – Workflow Automation		
c.	Multi-location Projects in India	Implementation projects undertaken in India, involving more than 10 sites/locations with a value of more than INR 5 crores per project in last 5 financial years ending 2014-15		

SI No.	Criteria/Sub Criteria	Description	Compliance (Yes/No)	Section and Page reference
d	Quality Certification of the Bidder	CMMi certification		
e	Financial Capability of the Bidder	Average Annual Sales Turnover generated from Information Technology (IT) services during the last three (3) financial years (FY 12-13 ,FY 13-14 and FY 14-15) as per last published balance sheets		
2	Solution proposed			
A	Proposed solution and Fit to Requirement	Requirements addressed as mentioned in different parts of the RFP and the quality of the solution propose		
b	Application Training	Training and Change Management plan description to be looked into (Training should be conducted at minimum 6 locations (Kolkata, Guwahati, Coonoor, Jorhat, Siliguri, Dibrugarh))		
c	Application Hand Holding support manpower	Quality of manpower as per the minimum requirement mentioned in this RFP		
3	Proposed Approach & Methodology			
a.	Proposed Approach and methodology	<p>Evaluation Committee will evaluate whether the implementation methodology is in line with the requirement. The important parameters being:-</p> <ul style="list-style-type: none"> - Plan for meeting the SLA norms. - Redundancy and failover options. - Spare equipment availability plans 		

SI No.	Criteria/Sub Criteria	Description	Compliance (Yes/No)	Section and Page reference
b.	Detailed Work Plan	The description and quality of the work plan to be looked into.		
4	Resource Deployment (During implementation and O&M phase)			
A	Quality of CV for the full time Project Manager proposed and Technical resources for the project	Quality of the application support personnel to be looked at CVs of named resources who would be working full time on project		

Form 23: Financial Strength of the Bidder

Financial Year	Turnover (Rs. In Crores)	Audited Accounts submitted? (Yes/No)
2014-2015		
2013-2014		
2012-2013		
2011-2012		
2010-2011		

FORMAT-2A: BILL OF MATERIAL AND CAPITAL COST COMPUTATION

Bill of Material and Capital Cost Computation

S.No.	Item	Qty. [X]	Unit Rate (INR) [Y]	Service Tax (%)	Total Service Tax (INR) [I]	VAT (%)	Total VAT (INR) [J]	Any other Tax (INR) [K]	Total = ((X*Y) + (I+J+ K))
A	Network Equipment and Hardware								
1.	Firewall with IPS	0							
2.	Internet Router	0							
3.	Desktops with MS Office & Windows OS	150							
4.	Laptops with MS Office & Windows OS	50							
5.	UPS for Desktops	100							
6.	Printer with Scanners for regional offices	200							
7.	Network printers	21							
8.	Heavy Duty Scanner (ADF flatbed)	17							
9.	Any other Item to complete the work (Add line for each item category)								
Sub-Total (A)									
B	System Software								
1.	Web / http server software	Lump Sum							
2.	BPM	1							
3.	ESB	1							
4.	Web 2.0 Portal	Lump Sum							
5.	Application Server Software	Lump Sum							
6.	Database (with high availability cluster)	Lump Sum							
7.	Enterprise Management System	1							

	(Application monitoring, Helpdesk)								
8.	Server OS Software (For VMs and Backup Server)	Lump Sum							
9.	DR management and synchronization tool	1							
10.	Digital Signature	100							
11.	SMS Gateway (Integration cost only)	Lump Sum							
12.	Payment Gateway (Integration cost only)	Lump Sum							
13.	Antivirus for Desktops & Laptops	200							
14.	Antivirus for proposed servers/VMs	Lump Sum							
15.	DMS	Lump Sum							
16.	Statistical Software/Tool (Minimum 5 user license)	1							
17.	Any other Item to complete the work (Add line for each item category)								
Sub-Total (B)									
C	Application Development								
1	Should cover all the modules of TBAS software's functionality	Lump Sum							
Sub-Total (C)									
	Grand Total (A+B+C)	In figure							
		In words							