



## Tea Board India

(Under Ministry of Commerce & Industry, Dept. of Commerce, Govt. of India)  
14, B.T.M Sarani (Brabourne Road), Kolkata- 700 001

Dated: 15<sup>th</sup> January, 2018

### Response to pre-bid queries in respect of Request of the Proposal (RFP) for Maintenance and up-gradation of Official website of Tea Board India with Bilingual support (Hindi & English)

RFP No. IT/Website Maintenance/2017

Dated: 29<sup>th</sup> December, 2017.

Sl. No	Bidder's Query	Tea Board India's response
1.	Is it mandatory that a bidder should have a development office in Kolkata?	Having a Development Office in Kolkata is a pre-qualification eligibility criteria to ensure easy reachability and accessibility to service resources/engineers/ developers in person as-and-when required and to minimize the turnaround time and liaison with different departments/Directorates.
2.	Could it be possible if bidder do not have any corporate office in Kolkata, but is able to provide services efficiently without any obstacle from any other remote location (Other than Kolkata) like Delhi, Noida etc.	Bidder must have a fully operational development office in Kolkata at the time of submitting the bid.
3.	We would like to request you to modify this clause as "The bidder must have a Development Office in Kolkata or dedicated team deployed at Tea Board (Kolkata) during Development and Maintenance Phase"	Having a Development Office in Kolkata is a pre-qualification eligibility criteria. As per RFP.

Sd/-

Secretary  
Tea Board India

चाय पियो मस्त जियो !  
*Chai piyo mast jiyo !*