



Corrigendum-II

For

e-Governance initiatives for Citizen
Centric Services in TBI



Tea Board of India

(Under Ministry of Commerce & Industry, Government of India)

14, B.T.M. Sarani, Kolkata 700 001

Document Number: IT/e-Gov./2013/Vol.-II

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1. Revised Commercial Proposal for Total Operation & Maintenance Cost

2. **Corrigendum Reference Number:** IT/e-Gov./2013/Vol.-II/Corr.-II dated 5th December, 2016.
3. **Tender Reference Number:** IT/e-Gov./2013/Vol.-II
4. **Project Name:** For the selection of SI for Design, Development & Implementation of e-Governance initiatives for Citizen Centric Services in TBI

8.4.3. Form 2B: Total Operation & Maintenance Cost

Manpower Rates for Deployment of Resources for Operations & Maintenance Support										
S No	Resource Type	Educational Qual. Reqd.	Minimum Exp. Reqd	Key Deliverables in TBI	No. of Resources (X)	Unit Rate (Cost Per Person) per Month (Y)	No. of Month (Z)	Sub - Total Cost (T1= X*Y*Z)	All applicable taxes on T1 (Indian rupees) (T2)	Total (T1+T2)
1.	Project Manager	MCA/B.E./ B.Tech	>= 10 Years of Work Exp.	Project Manager to ensure delivery of required services as per SLA & Technical guidance to the			For entire project duration			

				team. System Design & Preparation of updated system design specifications for enhancements and new features in the existing software system.						
2.	Database Expert	MCA/B.E./ B.Tech	Experience in managing Enterprise Class Database in more than 3 projects	Database Administration, Management, Performance optimization/tuning, back -up and restore for all databases of all TBI Systems			For O&M phase			
3.	Application Expert	MCA/B.E./ B.Tech	>= 5 Years of Work Exp.	Impact analysis of modifications & enhancements in existing software systems in TBI.			For O&M phase			
4.	Change Management Expert	MCA/B.E./ B.Tech and MBA	>= 5 Years of Work Exp.	Capacity Building & Change Management and all other activities.			For Implementation Phase			
	Total (in figure & in Word)									

